

Wormald Ansul (UK) Ltd partners Network Defence for Managed IT Services

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Keith Nicholson, IT Manager, Wormald Ansul (UK) Ltd

Key Benefits:

- Pro-active management of the WAN, servers and internet services
- In-house IT staff can focus on core business IT functions
- No specialist training or recruitment needed
- Increased business efficiency

The Challenge:

Wormald Ansul (UK) Ltd is a leading provider of fire protection, safety systems and specialist control technology engineering for all types of applications and industries. The company is almost 120 years old and is part of the Tyco International Ltd. group of companies, the largest fire protection, and safety and control systems provider in the world.

Like most large businesses, Wormald Ansul (UK) Ltd run business specific applications which deliver the key operational and management services and controls. These applications are delivered over an extensive WAN which links the company's 22 sites. The company also use secure email, internet and intranet access extensively.

The Solution:

Wormald Ansul (UK) Ltd needs to ensure that managing its business systems is the top priority for its IT staff and so partnering with Network Defence for their managed IT services will allow for this.

The Management Service delivers pro-active management of the WAN, servers, network hardware, firewalls, mail relay and antivirus management. Network Defence also provide co-ordination services to bring together other support providers such as hardware maintainers, ensuring that everyone works together to resolve problems.

A key part of the contract is the performance of a regular pattern of network maintenance activities. This is vital to a business dependent upon consistent network performance.

The Benefits:

By partnering Network Defence for the provision of pro-active management of the WAN, servers and internet services, in-house IT staff can concentrate on core business IT functions, confident that management of the underlying infrastructure is under control.

Keith Nicholson, Information Technology Manager at Wormald Ansul (UK) Ltd explains: "We need to make sure our network delivers the level of performance and continuity of service that the business requires. With Network Defence pro-actively monitoring the system we know that potential problems will be spotted very early. This helps ensure we enjoy the maximum uptime possible."

"I need to know that essential tasks are being done, such as mail management and anti-virus updates", commented Nicholson. "By partnering with a WAN and security specialist company to handle this, I make sure these tasks are actioned professionally and without fail."

For companies with a heavy workload managing specialist business applications, maintaining expertise and resource levels in the rapidly changing security arena is a near impossible task. For Keith Nicholson, partnering Network Defence solves this problem. "I can focus on key business

operations, knowing that this specialist area is being well managed. I don't have to organise specialist training or recruitment and I also know the work will be done irrespective of staff holidays or sick leave. For me it's a competitive solution which delivers exactly what I need."

The partnership between Network Defence's security and WAN team and Wormald Ansul (UK) Ltd's in-house technical team ensures that every aspect of their business systems receives timely, expert attention at all times.

Technologies Used:

- Managed Services
- Perimeter Security
- Web & Email Security
- Mobile Working & VPN
- Network Infrastructure